

## Faculty Profile on University Website www.mjpru.ac.in

महात्मा ज्यातिब रूहेलखण्ड विश्वविद्याल	लयँ, बरेली	1						
Title P	Prof First		IPENDRA	Last		SINGH		Photograph
•	Name	BAHA	ADUR	Name	9			
Designat	tion	PRO	FESSOR					
Departm	nent	BUSINESS ADMINISTRATION						
Address	Campus	MJP Rohilkhand University						
		Pilibł	nit Bypass R	oad, Ba	are	eilly		
	Residence	193/32-B, Civil Lines, Bareilly				RY SIA		
Mobile N	No.	94586	612146					
Email II	)	Perso	nal	pbs	ing	h1967@gr	nail.	<u>com</u>
		Unive	ersity Domain	n pbs	ing	h@mjpru.	ac.in	
Professio	onal	twitte	r @pbsingh1	967				
Network	ting ID, i.e.	www.	facebook.com	m/push	per	ndra.b.sing	<u>h</u>	
Linkedin, Twitter etc ww			linkedin.com	n/in/pus	hp	endra-baha	dur-	singh-1552168
Educatio	onal Qualificatio	ns (Gr	aduation Or	nwards	)			
Course/I	Course/Degree Ins		ution	tion Yea				ails/Thesis Topic/ jects
BSc			Bareilly College, 198		980	б	PCN	0
2.69		Barei	2					
MSc			Bareilly College, Bareilly		988	8	Phy	SICS
MBA			MJP Rohilkhand		99(	0	Maı	keting & HRM
			ersity, Bareill			0		
PhD			Rohilkhand		2000		Consumer Behaviour	
<u> </u>	D (*1	Unive	ersity, Bareill	у				
Career I	Profile							
Organiz	ation / Institutio	n	Designation	n		Duration		Nature of Duties
Caravan	India Ltd, New D	Delhi	Marketing			Aug 1990		Promotion of Schemes
			Executive			Nov 1990		
Bareilly	College, Bareilly		Lecturer			Nov 1990	_	Teaching
Denartm	ent of Business		Lecturer			Apr 1993 Apr 1993		Teaching
-	tration, MJP		Sr. Lecture	r		Nov 1999		reaching
Rohilkhand University,								
Bareilly	• *							
Department of Business			Reader/			Nov 1999		Teaching
Administration,			Associate P	rofesso	r	Nov 2007		
	nilkhand Universi	ty,						
Bareilly Departm	ent of Business		Professor			Nov 2007		Teaching
-	tration, MJP		1 10103501			Nov 2007 – Till date		
			I			in auto		

	<u> </u>		1			I		
Rohilkhand U Bareilly	niversity	,						
Faculty of Bus	iness &		Professor (or	n EOI	L) Dec 2007	– Te	eaching	
Economics Jin		versity,			Dec 2009		8	
Jimma, ETHIO								
Department of		SS	Head		July 2017		eaching	
Administration MJP Rohilkha	,	orgity			July 2020		dminist	ration
Bareilly		ersity,						
Department of	Busines	SS	Dean		Aug 2017	′ –	eaching	and
	Administration, Faculty of				Aug 2020	) A	dminist	ration
Management								
MJP Rohilkha Bareilly	na Univ	ersity,						
Durenty								
<b>Research Inte</b>	erests / S	Specializa	ation					
Marketing and	HRM							
-								
Dessent From		in Veen						
Research Exp								
No of Researc	ch Schol	ars Succ	essfully Guide	ed				
Name of Progr	ramme	Awardee	d		Under Superv	ision		
Ph.D.		09			05			
M.Phil.		-		-				
(MBA)		More th	an 300					
Researcher/	Scopu	<b>S</b>	Orchid	Pub	lons	Vidwar	ı	Google
Expert ID								Scholar
	pbsing	h@mj	0000-0002-	AA	Z-6581-2020	165675		pbsingh1967
	pru.ac	.in	5466-0640					@gmail.com
Teaching Exp			 s/Courses Tai	l lght)				
		` U		ugiit)				
1. Manag 2. Organi			& Skill Dev.					
3. Market								
4. Consu								
5. Sales a	nd Distr	ibution M	lanagement					
6. Retaili	-	<b>.</b>						
7. Busine	•	•						
8. Humar	i Kesour	ce Manag	gement					
Honours / Aw	ards &	Fellowsh	nip FOR OUT	STAN	NDING WOR	K		
Name of Awa	rd/				Awarded	Bv		
Fellowship	- ***	Nan	ne of Governn	nental		J	Name	of
<b>r</b>		Age			Governm	nent		ational
		-8*	v		Supporte			nized Body/
					11.			· · · · ·

	Organization/	Institution
	Department	
BEST PAPER		Waljat College of
award in an		Applied Sciences,
International		Muscat and BITS,
Conference held at		Pilani
MUSCAT Sultanate		
of OMAN in the		
year 2006		
BEST PAPER		International
award in an		University of
International		Commerce,
Conference held at		Bangkok
BANGKOK,		
THAILAND in the		
year 2011.		
BEST PAPER		Gautam Buddha
award in a National		University, Noida
Conference held at		
GBU Noida in the		
year 2019		
Global Hospitality		Subharti University,
Award- 2019		Meerut

### Publications /Academic Activities (Numbers Only)

Books &	01	Research	06	Papers	33	Seminars/	07	Research	02
Monographs		Papers		Presented in		Conferenc		Projects	
(Single		Published in		Seminars/		es		(Complet	
Author)		Internationa		Conferences		Organized		ed)	
		l Journals							
Books (Co-	-	Research	26	Seminar/	73	Workshops	05	Research	01
authored)		Papers		Conferences		Organized		Projects	
		Published in		Attended				(Ongoing)	
		Other							
		Journals							
Books	03	Articles	06	Sessions	19	Membershi	06	Foreign	07
(Edited)		Published in		Chaired in		p of		Countries	
Chapters in	18	Popular		Seminars/		Academic/		Visited	
Edited		Fora, e.g.,		Conferences		Profession		for	
		Websites,		Resource	31	al Bodies		Academic	
Books		Blogs,		Lectures	+			Assignme	
		Newspapers						nts	
		, Magazines		Delivered					
		etc.							

<b>Details of Publicat</b>	ions /Academic Activities	(2010 Onwards	s)				
(a) Authored Books/ Monographs							
Name of	Year of Publication	Publisher	ISBN No				
Book/SLM							
Management	2014	UPRTOU,	978-93-83328-43-7				
Function and		Allahabad					
Behaviour (SLM)							

### (b) Edited Books

Year of Publication	Title	Publisher	ISBN	DOI No.	Citations
2020	Research and Innovations	Bharti Publications, New Delhi	978-93- 89657-37-1		
	During COVID- 19 : An Integrated Approach	New Denn	89037-37-1		
2019	International Marketing	UPRTOU, Allahabad	978-93- 83328-70-3		
2019	Marketing Management	UPRTOU, Allahabad	978-93- 83328-52-9		

# (c) Papers Published in UGC Care Listed /Indexed/ Peer Reviewed Journals (2010 onwards)

Year of Publication	Title	Name of Journal	ISSN No	Citations	Impact Factor
2010	Marketing & Branding of higher Education: Issues and Challenges	Review of Business Research, an International Journal of IABE listed in Cabell's directories and Ulrich's International Periodicals Directory, Vol10, No 1, 2010	1546-2609		
2010	Role of Marketing Innovations in Rural Development	Indian Journal of Public Enterprise Vol 25, No. 48, June 2010.	0974-48		
2010	Human Development: Accounting for Human Capital	Journal Of Business Solutions, Vol. 3, No. 1& 2, June – Dec. 2010.	0148-2963		

2011	CEO Compensation: The Indian Dilemma	Asian Journal of Management, Vol. 2, Issue 1, Jan – March 2011.	0976-495X	
2011	Human Resource Information System: A Prominent Tool to Transform the Banking Industry for Developing Countries	Mumukshu Journal of Humanities (Reviewed/Referred Research Journal), Vol. 3, No. 3, June 2011.	0976-5085	
2011	Indian Tourism Industry- Futuristic Trends	Future Business Review, Vol. 1, No. 1, July 2011.	2229-5534	
2011	Comprehensiv e Study of Indian Rural Consumer Behaviour and Strategies for Rural Markets	Asia Pacific Journal of Research in Business Management (Internationally indexed & refereed e-journal), Vol. 2, Issue 9, September 2011.	2229-4104	
2012	Green Marketing: Policies and Practices for Sustainable Development	Integral Review – A Journal of Management, Vol. 5, No. 1, June 2012	0974-8032	
2012	Consumer Buying Behaviour towards Specialty Goods- a Case of Cellular Phone Handsets	Mumukshu Journal of Humanities (Reviewed/Referred Research Journal), Vol. 4, No. 1, June 2012.	0976-5085	

2012	Study of Factors Affecting Beer Consumption at Bareilly	Oorja – International Journal of Management & IT, Vol. 10, No. 3, Sept- Dec, 2012	0974-7869	
2012	Strategic Considerations for Work Life Balance	Vimarsh- refereed Journal, Vol. 3, issue 1&2, July-Dec 2012	0976-5174	
2013	Impact of Work Stress on Employees Performance	Candour Business Journal, Vol. 1, No. 1, April 2013.		
2013	Consumer Behaviour and Attitude Towards ITC Personal Care Products-A Case of Shampoo	Mumukshu Journal of Humanities (Reviewed/Referred Research Journal), Vol.5, No. 1, June 2013.	0976-5085	
2014	Role of Children in Family Purchasing Decisions – A Case Study of Bareilly	IBM International Journal of Business Management, Vol. 1, No. 1, Jan 2014.	2348-0629	
2014	An Empirical Study of Work-Life- Balance with special reference to Banking Sector	Viewpoint: An International Journal of Management and Technology, Vol. 5, No. 2, July-Dec 2014.	2229-3925	
2014	Consumer Buying Behaviour towards	Global Management Horizon (Annual Refereed Journal), Vol. III, Issue-1, Jan-Dec 2014	0976-5085	

	Shopping Goods: A case of Apparels			
2014	Workforce Diversity: Challenges and Strategies	Lohia Shodh Manch (Research Journal), Vol III, Issue-6, July-Dec 2014	2278-4519	
2019	Impact and Effectiveness of Celebrity Endorsement on Social Media towards Mobile purchase behavior among Generation- Y	Shodhmanthan – International Journal (Peer Reviewed & Refereed UGC approved Journal), Vol X, Special Issue- 5, 2019.	0976-5255	Impact Factor: 5.463
2020	To Study the Impact of Instafamous Celebrities on Consumer Buying Behaviour	Academy of Marketing Studies Journal, Vol 24, Issue 1, 2020	1528-2678- 24-1-270	
2020	Examining the role of Celebrity on Social Media during COVID-19 Outbreak	Journal of XI'AN University of Architecture and Technology, (UGC Approved Journal) Vol IX, Issue VII, July 2020	1006-7930	Impact Factor: 3.7

Publica	ation	Title of the	Title of the	Name &	Year	ISBN	DOI	Citatio
Natio nal	Interna tional	Book	Chapter	Address of Publisher				n Googl e/ web of scienc e
Natio nal		Tourism for Developme nt – A Managerial Approach	Tourism Perspectives in South – Asia Region	Kanishka Publishers Distributo rs, New Delhi	2011	978-81- 8457-312-1		
Natio nal		Tourism for Developme nt – A Strategic Approach	Archeological Tourism Education: An Approach to build Recreational Learning Environment	Bharti Publishers Distributo rs, New Delhi	2012	978-93- 81212-18-9		
Natio nal		Tourism for Developme nt- A Strategic Approach	MICE Tourism Perspectives in India: Strategic Considerations	Bharti Publishers Distributo rs, New Delhi	2012	978-93- 81212-18-9		
Natio nal		GST – A Road Map of Economic Developme nt for New India	Developing Smart Entrepreneur in the facet of Skill India- An approach in the light of GST	Niharikanj ali Publishers Kanpur	2018	978-93- 82972-25,		
Natio nal		Indian Economy: Policy Interventio ns for Sustainable Growth	Social Entrepreneurshi p: A roadmap for Economic Development	Bharti Publicatio ns, New Delhi	2019	978-93- 86608-88-8,		
Natio nal		Indian Economy: Policy Interventio ns for Sustainable Growth	Precision Farming in India: Issues, Challenges and Oppourtunities	Bharti Publicatio ns, New Delhi	2019	978-93- 86608-88-8,		
Natio nal		Indian Economy: Policy Interventio	Globalization and its impact on Indian Economy	Bharti Publicatio ns, New Delhi	2019	978-93- 86608-88-8		

	ns for					
	Sustainable					
	Growth					
Natio		Fourism	Bharti	2020	978-93-	
nal	and P	Potential in	Publicatio		89657-37-1	
	Innovations R	Rohilkhand	ns, New			
	during R	Region, Uttar	Delhi			
	COVID- P	Pradesh				
	19: An					
	Integrated					
	Approach					
Natio	Research C	Green	Bharti	2020	978-93-	
nal		Consumer	Publicatio		89657-37-1	
		Behaviour:	ns, New			
	-	Emerging	Delhi			
		Oppourtunities				
		and Challenges				
	U	n India (In				
	11	context of				
Natio		Meerut)	Bharti	2020	978-93-	
nal		Human Resource	Publicatio	2020	978-93- 89657-37-1	
Ilai		Management in	ns, New		09037-37-1	
		Digital Era	Delhi			
	COVID-	Jighai Lia	Denn			
	19: An					
	Integrated					
	Approach					
Natio		Social	Bharti	2020	978-93-	
nal		Entrepreneurshi	Publicatio		89657-37-1	
		and	ns, New			
	-	Development of	Delhi			
		Rural Tourism				
	19: An ii	n India				
	Integrated					
	Approach					
Natio		An Empirical	Bharti	2020	978-93-	
nal		Study on	Publicatio		89657-37-1	
		significance of	ns, New			
	U	Emotional	Delhi			
		ntelligence for				
		better Work-				
	U	Life Balance in				
	Approach E	Banking Sector				

Resource person	Detail of Event	Title of Lecture	Date	Institution
Keynote Speaker	International Seminar	Managerial Skills in the Era of Globalization	26-02-2011	SSPG College, Shahjahanpur
Expert Speaker	National Seminar	Changing Dimensions of Rural Markets	19-11-2011	SRMSCET, Bareilly
Keynote Speaker	International Seminar	Consumer Protection and Behaviour in Present Privatized Era	25-02-2012	SSPG college, Shahjahanpur
Moderator	ITC International Conference- Tashkent Convention	Archaeological Tourism Education	10-08-2011	Tashkent State University of Economics, Tashkent, Uzbekistan
Chairman Tech Session- III	XVII National Seminar	Organizational Effectiveness through Employee Engagement	23-11-2012	SRMSCET, Bareilly
Chairman Tech Session-II	National Seminar	Socio-Economic Implications of Retail Business	26-11-2012	KCMT, Bareilly
Co- Chairman Tech Session-II	National Seminar	Managing Service Quality	23-02-2013	RBMI, Bareilly
Keynote Speaker	International Seminar	Employment Generation in Developing Countries	24-02-2013	SSPG college, Shahjahanpur
Resource Person	National Seminar	Recent Innovations in General Management	08-09-2013	PT. RSS University, Raipur
Co- Chairman Tech Session-I	National Seminar	Contemporary Issues and Challenges in Management	07-02-2014	DAV Centenary College, Faridabad
Chairman Tech Session-II	XIX National Seminar	Redefining the Marketing Strategies in the Era of Globalization	13-11-2014	SRMSCET, Bareilly
Guest Speaker	PhD Course Work	Research Methodology	18-19 Nov, 2014	Bundelkhand University, Jhansi

External Expert	RDC in Business Administration	-	2015-16	Kumoun University, Bhimtal Campus, Bhimtal
Chairman Tech Session- III	National Seminar	Impact of Technological Changes in Banking & Insurance Sector	12-08-2015	Pt HSS College, Raipur
Expert Lecture	MBA Program	Marketing Research	12-08-2015	Institute of Management, Pt. RSS University, Raipur
Resource Person	National Seminar	Technological Innovation and Business: Study of few cases	13-08-2015	Pt. HSS College, Raipuir
Keynote Speaker	International Seminar	Tourism, Mercantilism and Human Happiness	30-01-2016	SSPG College, Shahjahanpur
Keynote Speaker	National Seminar	Entrepreneurship: The Road Ahead	08-03-2016	SMS, Punjabi University, Patiala
Chairman Tech Session- II	National Seminar	Demonetization and its impact on Indian Economy	14-01-2017	RLS Govt Girls PG College, Pilibhit
Resource Person	National Seminar	Cash to Cashless Economy	15-02-2017	KCMT Bareilly
Keynote Speaker	International Conference	International Terrorism and its impact on Tourism	17-12-2017	SSPG College, Shahjahanpur
External Expert	BOS in Commerce	-	2017-19	KMC Language University, Lucknow
Chairman Tech Session- II	National Seminar	GST and Indian Business	01-02-2018	RLS Govt. Girls PG College, Pilibhit
Guest of Honor	National Seminar	Indian Tourism & Travel Management	18-02-2018	JS Hindu PG college, Amroha
Program Coordinator	National Conference	Indian Education for Global Welfare	29-01-2019	MJPRU, Bareilly
External Expert	BOS in Management	-	2019-21	KMC Language University, Lucknow
Chairman Tech Session- II	National Conference	Social Entrepreneurship	11-03-2019	GBU, Greater Noida
Chairman Tech Session- III	CALEM Training Program	Academic Leadership	28-04-2019	MJPRU, Bareilly
Keynote Speaker	National Webinar	Impact of Pandemic COVID-19 on Indian Trade and Industries	01-06-2020	Govt PG college, Bilaspur
Keynote Speaker	International Webinar	Challenges and opportunities for Business and	07-06-2020	Govt Raza PG college, Rampur

		Economies Worldwide post COVID-19		
Resource Person	National Workshop	Best Possible uses of online education & e-content Development.	17-06-2020	SSPG college, Shahjahanpur
(f) Seminars/Conferences/Workshops Organized				

- 1. Organized National Seminar on focal theme "Manager- as a catalyst for change" from Oct. 12-14, 1993 under banner of Department Of Business Administration, Rohilkhand University, Bareilly.
- 2. Organized National Seminar on focal theme "Management Challenges & Strategies for 21<sup>st</sup> Century" from Sept.20-21, 1997 under the sponsorship of U.G.C. & A.I.C.T.E.
- 3. Organized National Seminar on focal theme "Effective Leadership in Dynamic Business Scenario" from Nov. 13-14, 2011 in collaboration with FIMT, Bareilly.
- 4. Organized Career Counseling Workshop for Commerce Stream students of intermediate schools in Feb 2017.
- 5. Organized two weeks Faculty Development Program on Entrepreneurship from 26 Dec 2017 to 08 Jan 2018 under the sponsorship of DST and in collaboration with ASL Startup Lab, Ghaziabad.
- 6. As Program Coordinator, organized 03 days Entrepreneurship Awareness Program for students sponsored by DST from 02 April to 04 April, 2018.
- 7. As Convenor in Webinar of Bhartiya Shikshan Mandal, Braj Prant jointly organized by MJPRU, Bareilly and Dr BRAU, Agra from 18-19 July, 2020.

Year	Name of	Funding Agency	Amount	Duration	Duration	
	Project			From	Till	
1995	Minor Research Project	UGC	.15L	1995	1996	
2003	Minor Research Project	UGC	.15L	2003	2004	
2019	Major Research Project	UP Govt	6.0L	2019	Till date	

#### (g) Projects (With Title, Year, Grants, Funding Agency and Collaborations)

#### (h) Administrative Positions/Assignments Held

Post	Organization	Duration		
		From	То	
Proctor	MJPRU Bareilly	2005	2007	
Asstt. DSW	MJPRU Bareilly	2005	2007	
Additional Hostel Warden	MJPRU Bareilly	2005	2007	
Executive Council Member	MJPRU Bareilly	03-04-1999	02-04-2000	

Executive Council	MJPRU Bareilly	07-07-2019	19-07-2020
Member			19 07 2020
Academic	MJPRU Bareilly	01-06-2017	Till date
Council Member			
Head	Department of Business	05-07-2017	04-07-2020
	Administration, MJPRU Bareilly		
Head	Department of Hotel	05-07-2017	04-07-2020
	Management & Catering		
	Technology		
Dean	Faculty of Management Studies,	24-08-2017	23-08-2020
	MJPRU Bareilly		
Chairman, BOS	MBA and BHMCT programs	15-07-2017	15-07-2019
University Nodal	MJPRU Bareilly	17-11-2015	Till Date
Officer-			
Scholarship			
Finance Officer	MJPRU Bareilly	30-09-2019	30-05-2020
(Additional			
Responsibility)			
NAAC Peer Team	NAAC, Bangalore	2019	Till Date
Member			
Expert	Public Service Commission,	2015	2016
	Raipur (Chattisgarh)		

#### (i) Seminar/Conference Presentations

- 1. "HRD Climate & System Implementation—A case study of Mathura Refinery" presented in the National Seminar Organized by Deptt. Of Business Administration, Rohilkhand University, Bareilly and published in the proceedings of the Seminar; Oct. 12-14,1993.
- "Work Planning & Review System HRD Intervention in LIC of India" presented in the National Seminar Organized by Deptt. Of Business Administration, Rohilkhand University, Bareilly and published in the proceedings of the Seminar; Oct.12-14, 1993.
- **3.** "Understanding Human as an Asset" published in the souvenir released during the National Seminar Oct.12-14, 1993, organized by Deptt of Business Administration, Rohilkhand University, Bareilly.
- **4.** "Commerce Education Perspective & Reforms" presented in the seminar organized by Bareilly College, Bareilly on Feb. 12, 1995 and published in University News.
- 5. "HRD Vision 2000" published in souvenir National Seminar, conducted by Faculty of Management, M.J.P Rohilkhand University, Bareilly on 20-21 Sept, 1997.
- **6.** "Challenges to Indian Companies in 21<sup>st</sup> Century" published in souvenir National Seminar, conducted by Faculty of Management, M.J.P Rohilkhand University, Bareilly on 20-21 Sept 1997.
- "Life Insurance in India- vision 2000 strategic perspectives" published in souvenir National Seminar, conducted by Faculty of Management, M.J.P Rohilkhand University, Bareilly on 20-21 Sept, 1997.
- 8. "I.T Challenges for Management in 21<sup>st</sup> Century" published in souvenir National Seminar,

conducted by Rakshpal Bahadur Institute of Management, Bareilly on 6<sup>th</sup> March 1999.

- **9.** "The concept of e-Banking" published in the souvenir International Seminar, conducted by the Faculty of commerce, Bareilly College, Bareilly on 30-31 Jan 2001.
- **10.** "Net banking Problems And Prospects" published in the souvenir International Seminar, conducted by the Faculty of commerce, Bareilly College, Bareilly on 30-31 Jan 2001.
- **11.** "Relational Banking Post Reform Strategy for Survival" published in the souvenir National Seminar on second phase reforms, Bhupal Nobles PG College, Udaipur, 2-3 March 2001.
- 12. "Problems & Prospects of Management Education in University System" published in souvenir National Seminar on challenges in Higher Education in India, guru Jambeshwar University, Hisar, 3-4 March 2001.
- **13.** "Value Added Human Development Reorienting & reengineering HR" published in souvenir-54 All India Commerce Conference, Amu Aligarh, Dec 22-24, 2001.
- 14. "Posing Threats to economic Development Strategic Measures," published in souvenir National Seminar on Economic Development in era of uncertainty, RBMI, Bareilly, Jan 20-21, 2002.
- **15.** "Tourism Development Strategic Considerations" published in souvenir National Seminar on Tourism & Development, JS Hindu PG College Amroha, Feb 3-42002.
- **16.** "Globalization Challenges for Indian Education" published in the proceedings of National Seminar on WTO & Allied issues, IIFT, New Delhi, Feb 2002.
- **17.** "E- commerce- Strategic Differentiator" published in souvenir International Conference on Vedic Values & Corporate Excellence, Gurukul Kangri Univ. Haridwar, Feb 22-24, 2002.
- **18.** "Knowledge Management- An approach to build learning organization" published in the proceedings of National Seminar, IIMS, Bareilly, March 2002.
- **19.** "Lateral thinking –Unrealistic vision or attainable reality" published in the souvenir- National Seminar on Managerial Effectiveness & Human Values, SRMSCET, Bareilly, March 7-8, 2003.
- **20.** "Restructuring Mental Maps" published in souvenir- National Conference, organized by Faculty of Management Studies, Gurukul Kangri University, Haridwar Feb 20-21, 2004
- **21.** "Positioning Brand India through Global Marketing Mix" published in souvenir National Seminar organized by, RBMI, Bareilly, March 11-12, 2005.
- **22.** "India Inc. In The Asian Century" published in souvenir National Seminar on India's Promise in Asian Century: Vision & Action, RBMI, Bareilly, March 24-25, 2006
- **23.** "Organised Retailing in India Challenges & Strategies", presented in International Conference on Service Industry: Challenges & Opportunities, organized by Waljat Colleges of Applied Sciences, MUSCAT, SULTANATE OF OMAN, September 13-14, 2006. This paper received BEST PAPER AWARD in the technical session with a Certificate of Merit.

- 24. "Tourism Development in India Issues & Prospects", presented in International Conference on Service Industry: Challenges & Opportunities, organized by Waljat Colleges of Applied Sciences, MUSCAT, SULTANATE OF OMAN, September 13-14, 2006.
- **25.** "Emotional Marketing: The Mantra for Consumer Satisfaction", published in souvenir- 62<sup>nd</sup> All India Commerce Conference organized by ICA, October 10-12, 2009.
- **26.** "Managerial Skills in the Era of Globalization", published in Souvenir-International Conference on Impact of Globalization on Managerial Skills, organized by SS (PG) College, Shahjahanpur, INDIA, February 26-27, 2011.
- 27. "Employment Generation A Strategical Framework to Reduce Poverty Affliction", published in Souvenir- 5<sup>th</sup> International Seminar on Employment Generation in Developing Countries: Challenges and Opportunities, organized by SS (PG) College, Shahjahanpur, INDIA, February 23-24, 2013.
- **28.** "Customer satisfaction and e-banking in Indian banks", published in souvenir- 66<sup>th</sup> All India Commerce Conference organized by ICA, at Bangalore on Dec 05-07, 2013.
- **29.** "Marketing of Services Problems and Challenges Ahead", published in souvenir- 67<sup>th</sup> All India Commerce Conference organized by ICA, at Bhubaneswar on Dec 27-29, 2014.
- **30.** "Managing Cross-Cultural and Educational Diversity in Work Force", published in souvenir-67<sup>th</sup> All India Commerce Conference organized by ICA, at Bhubaneswar on Dec 27-29, 2014.
- **31.** "Women Empowerment-Realities and Challenges", published in souvenir- 69<sup>th</sup> All India Commerce Conference organized by ICA, at Lucknow on Nov 11-13, 2016.
- **32.** "Socio-Economic implications of Cashless Society", published in souvenir- 70<sup>th</sup> All India Commerce Conference organized by ICA, at Jaipur on Oct 12-14, 2017.
- **33.** "Digital Marketing The Prospects and Practices in India", published in Souvenir- 71<sup>st</sup> All India Commerce Conference organized by ICA at Hyderabad on Dec 20-22, 2018.

#### (j) Memberships of Academic/Professional Bodies

- 1. Indian Commerce Association, India as member since 1992
- 2. North India Management Association, India as member since 2007
- 3. Indian Tourism Congress, India as member since 2012
- 4. Editorial Board member in Asian Journal of Management ISSN 0976-495X
- 5. Member Peer Review Committee for Journals of two Universities in India.

#### (k) <u>Participation in Community Service / Exchange Programme / Consulting Activity</u>

- 1. Member Advisory Board, Digital Business People Solution. Singapore (<u>www.dbp.com.sg</u>)
- 2. Member Advisory Board, EISSI Security Services, Bareilly
- 3. Tree Plantation/ Swatch Bharat Abhiyan etc.

#### (l) International Academic Exposure

- 1. Waljat Colleges of Applied Sciences, Muscat, (SULTANATE OF OMAN)- 2006
- 2. Bank of Baroda, Dubai, (U.A.E.) 2006
- 3. British Petroleum, Abu Dhabi, (U.A.E.) 2006

- 4. Jimma University, Jimma, (ETHIOPIA AFRICA) 2007-09
- 5. SLITHM & Colombo University, Colombo, (SRILANKA) 2011
- 6. International University of Commerce, Bangkok, (THAILAND) 2011
- 7. Tashkent State University of Economics, Tashkent (UZBEKISTAN) 2012

#### (m) Any Other Details

Worked as **Professor** in Faculty of Business and Economics, Jimma University, Jimma, **Ethiopia** (**Africa**) for two years under a scheme of Ministry of Education, Ethiopia funded by World Bank during Dec 2007 to Dec 2009.

Signature of Faculty Member